

W.S Lonnie Top Awards

WS Lonnie Memorial Trophy

WorkCover WA

Comments:

Excellent report, easy to read, very clear on targets and performance. Has interactive PDF's and makes very good use of appendices. Excellent discussion of issues and future objectives. Outstanding report.

Margaret McAleer Special Commendation

Disability Services Commission

Comments:

Although not a category winner, this report was outstanding. Very detailed reporting on the Management of Complaints with a clear focus on timeliness and complaint satisfaction. Strong evidence that corporate values are used in resolving complaints and how this feedback is used to improve processes.

Margaret Nadebaum Trophy

Bunbury Port Authority

Comments:

Great emphasis on reporting on performance and governance makes this the winner of this category.

Allan Skinner Trophy

WorkCover WA

Comments:

As covered earlier, an outstanding report in a strong field.

General Awards - by Agency Category winners

Gold Awards

Category 1 Gold Western Australian Electoral Commission

Comments:

Easy to ready, good summary of key results and performance, with excellent link to government goals. Excellent layout and considered to be a model of what an on-line annual report should look like (in terms of layout).

Category 2 Gold WorkCover WA

Comments:



Excellent report, easy to read, very clear on targets and performance. Has interactive PDF's and makes very good use of appendices. Excellent discussion of issues and future objectives. Outstanding report.

Category 3 Gold Public Transport Authority

Comments:

Easy to read, well laid out with good use of bullet points. Clear articulation of objectives and outcomes and good use of graphs and tables.

Category 4 Gold Bunbury Port Authority

Comments:

Concise, easy to read, excellent section dealing with corporate governance, good use of graphics and tables summarising targets and performance.

Specialist Sponsored Awards

Office of Auditor General Award for Transparency & Accountability

Public Transport Authority

Outstanding Report, well laid out with use of bullet points has clear objective and outcome. Clearly presented with great use of graphs and tables.

State Records Commission for State Records Award

Disability Services Commission

The winning report displayed a consistent respect for both the value of records and effective recordkeeping practices throughout the organization. The organisation's commitment to best practice recordkeeping is evident in the description of initiatives introduced to raise an awareness and understanding of recordkeeping responsibilities throughout all levels of its operation.

In addition, the panel wish to extend a **high commendation** to the Fremantle Port Authority, specifically for its reporting on a number of improvements identified, and implementations introduced to raise the standard of recordkeeping within the organization.

Office of the Ombudsman Award for Complaints Handling

Disability Services Commission

Well articulated complaint policy & procedure in place. Strong evidence that this organisation values complaints and uses them to drive improvement in performance.

Department of Finance for Performance Reporting

Zoological Parks Authority



The DTF review panel arrived at a unanimous decision and considered that the winning 2008 annual report was highly ranked in the following areas:

- presentation of performance information in a user-friendly manner that was easy to understand and considered useful to a wide range of stakeholders;
- the disclosure of notes and other commentary provided evidence of actions taken by management based on the performance information;
- the government desired outcomes had a strategic focus, without being pitched at too high a level; and
- the disclosed key effectiveness indicators assisted stakeholders to assess the extent to which the desired outcomes were being achieved.

The review panel also commented that it was difficult to choose a winner from a number of strong finalists, and that it was particularly impressed by the 2008 annual reports of the **Public Transport Authority** and the **Department of the Attorney General**.

Joint Award led by the Department of Commerce for Occupational Safety, Health and Injury Management

Main Roads WA

The winner of this new award was chosen because it not only met all the reporting requirements criteria but exceeded them.

In its statement of commitment to OSH, it clearly spelt out its emphasis on a high standard of workplace safety.

The Agencies management system was recertified to AS/NZS 4801 for a further three years and the agency has been recommended for a WorkSafe Gold Certificate.

The winning report includes more positive performance indicators including measures for hazard and incident closeout, attendance at toolbox and OSH committee meetings, and percentage of employees receiving an OSH induction on day one. This initiative has led to a decrease in minor incidents, near hit incidents and hazards.

The following agencies exceeded the reporting requirements and were highly commended by the judges - Department of Fisheries, Zoological Parks Authority , Department of Agriculture and Food plus the Insurance Commission of WA and Department of Commerce who were self excluded from consideration."

Office of the Public Sector Standards Commissioner - Award for Good Governance

- Department for Planning & Infrastructure
- Disability Services Commission
- Public Transport Authority



Comments: These three agencies provided excellent information in their annual reports in relation to all of the nine Good Governance Principles. These agencies also stood out from the finalists as they are all large and complex organisations, often with numerous sites and complex management structures, which all make the task of implementing good quality Governance practices even more challenging. Congratulations for your excellent efforts."

Institute of Chartered Accounts of Australia for Chief Financial Officer of the Year Award

Ross Hughes, Water Corporation

For 2008 the Top 3 nominees for the CFO of the Year Award were:

- 1. Steve Luff, Western Australian Treasury Corporation
- 2. Ross Hughes, Water Corporation
- 3. Brian Granville, Agwest Bunbury Water Board
- ✓ The winner of the 2008 CFO of the Year Award has created alliances with other departments within this complex agency to promote the value add of the finance team and project manage a new innovative alliance with the private sector to manage an increasing capital spend. This strong leader is committed to working with the agency's executive team to promote and share knowledge to ensure that any problem is fully understood and has a workable, sustainable solution.
- ✓ The winning nominee demonstrated an exemplary understanding of year end reporting and the ability to lead the finance team through some key issues. At the same time, this person played a key role in driving the executive team to further develop the agency's strategy and develop a clearer Vision for the future.